Commercial Card Expense Reporting (CCER) Ungrade



Upgrade
The Navajo Nation



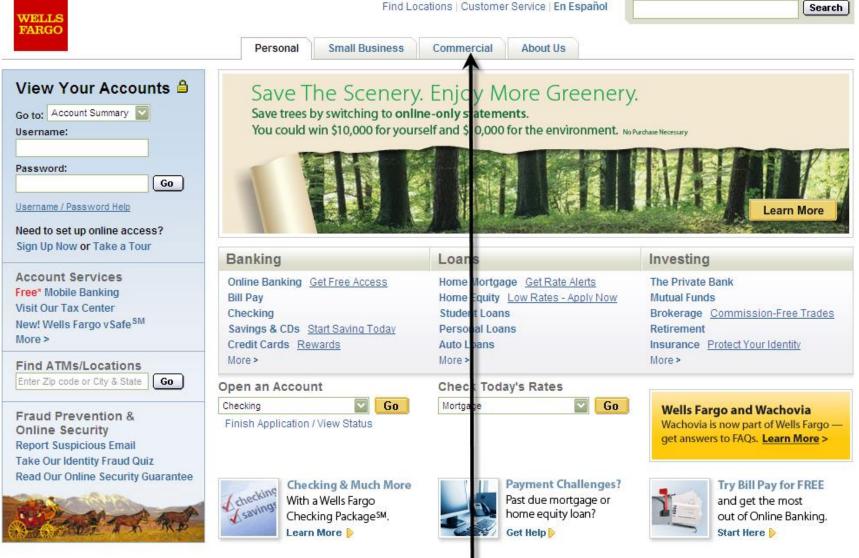
An internet solution

Accessed via Wells Fargo's secure Commercial Electronic Office® (CEO) portal



Logging in





Go to www.wellsfargo.com

Click on the "Commercial" tab

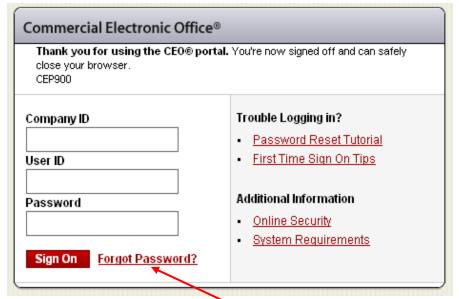
Logging in : Click on CEO (Commercial Electronic Office Portal)



Click on "Sign On"

Commercial Electronic Office (CEO) sign on

- Simply enter your ID's:
 - Company ID
 - NAVAJ516
 - User ID
 - User ID (system setup)
 - Password
 - User unique
 - Expires every 60 days



- Bookmark this page for future access
- NOT CASE SENSITIVE;

Forget your Password?

Be consistant logging in to CCER

EMAILS OR FRAUDULENT CALLS



Be careful about phishing (or fake) emails or fraudulent calls. Wells Fargo will never ask you for your CEO portal Password, Token Passcodes, and PIN numbers through an unsolicited email, a web site from a link in an unsolicited email, or unsolicited telephone calls. Never click on a link or respond to these emails. A Wells Fargo representative sometimes sends emails when digital certificates are about to expire, but we always ask that you contact us. Report any phishing or fraudulent attempts to ReportPhish@wellsfargo.com, or contact your Wells Fargo representative immediately if you have inadvertently provided information.



The Navajo Nation

Commercial Card Expense Reporting (CCER)

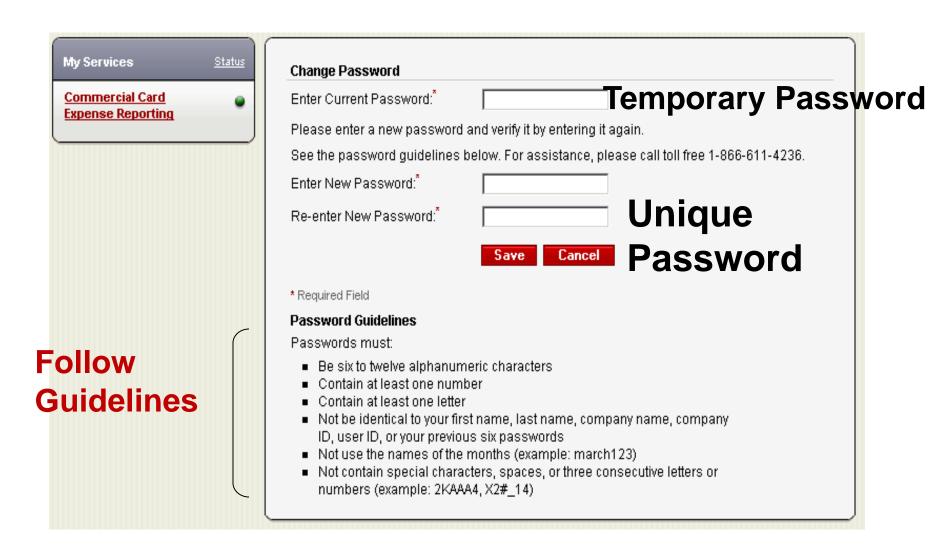
An Internet Solution

Accessed via Wells Fargo's secure Commercial Electronic Office™ (CEO) portal

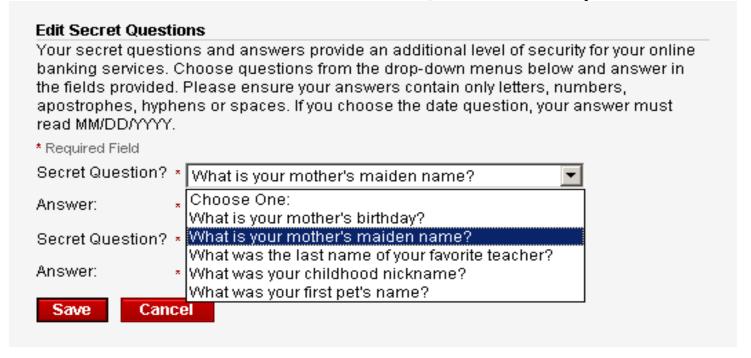
Introductory Sign On: CCER access

- Change temporary password Unique password
- Select both "Secret Questions", not same questions
 - ✓ Case sensitive
- Accept the CEO Terms of Use Agreement
- Create a User Profile:
 - ✓ Name,
 - ✓ Title/Function (Business oriented)
 - Telephone Numbers; Wells Fargo can reach user
 Work/Fax/Cell phone
 - ✓ Email Address (daily usage); enter twice

Change Introductory Password:



Pick and Answer Two Secret Questions



Resetting/Changing password in CCER-WF Customer Service

- Select <u>first</u> question from the drop down list
- Provide an answer (Case Sensitive)!
- Repeat the process with a <u>different</u> question, not same
- Remember the answers (Case Sensitive)!

Next Steps:



Commercial Electronic Office®

Welcome to the Commercial Electronic Office Portal

As a new user, you'll need to complete the following steps before beginning work on the CEO® portal:

Step 1: Accept the CEO Terms of Use.

Step 2: Create a User Profile.

Continue



© Copyright 1999-2003 Wells Fargo. All rights reserved.

This screen lets user know what remaining step are left to accomplish: Click "Continue" move forward

Step 1: Accept the CEO Terms of Use

Step 2: Create a User Profile

Terms of Use

You have not entered the Commercial Chickons: Office: Office:

A Seven may be used through the CCD only after (a) you agree to these ferms of the (b) you company agree the Online Access Agreement and the other agreements required to receive the Sevens (and (c) you Company accepts the agreement and control of the Sevens (the Sevens (one)).

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You again to use the CGD and the Servicio through the CGD only as provided in (a) these factor of Use, (b) the Service Forms you company has agreed a accepted to receive the Servicio, (c) the rules, placed as a servicious agreed and the CGD only as a servicious agreed and the CGD only as a serviced agreed and the serviced agreed and the CGD only agreed and the serviced and the serviced and the serviced agreed and the serviced agreed and the serviced agreed agreed and the serviced agreed agreed agreed agreement agreed and the serviced agreed agreed agreement agreed agreement agreed agreed agreement agreed agreement agreement

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The posing of any francol market data, qualisa, news, research, a cliffer francol information (positively, 7 nancol information) as any other information and the CEO will not be a recommendation by Web Fargo as any Whiteletted any positive Sevice or Instruction a substitute or appropriate to your company attends recover as any way use any Sevice.

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OR ARM APPLICATE WHEN OR SHOULD HAVE KNOWN THE LIBELTHOOD OF SUCH DIAMAGES IN ARM CIRCUMSTURGE.

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Wide Fargo recovers the right, in its acts describen with a whice cause at any time upon reduce to you, to temporary assess to the CGD or you use of any or all the Sevense through the CGD.

Nation Water against any Water states desired to have valved any of its lights or powers under these forms of the united such valves or myling and or agreed by an authorized legislating of Water Flagoria such Wildels.

Wate Farge may arrend a sett to these farms of Useral any time upon writien notice to your company.

Wate Faire Containing, Medical on and remoduction or noticing.



Cancel

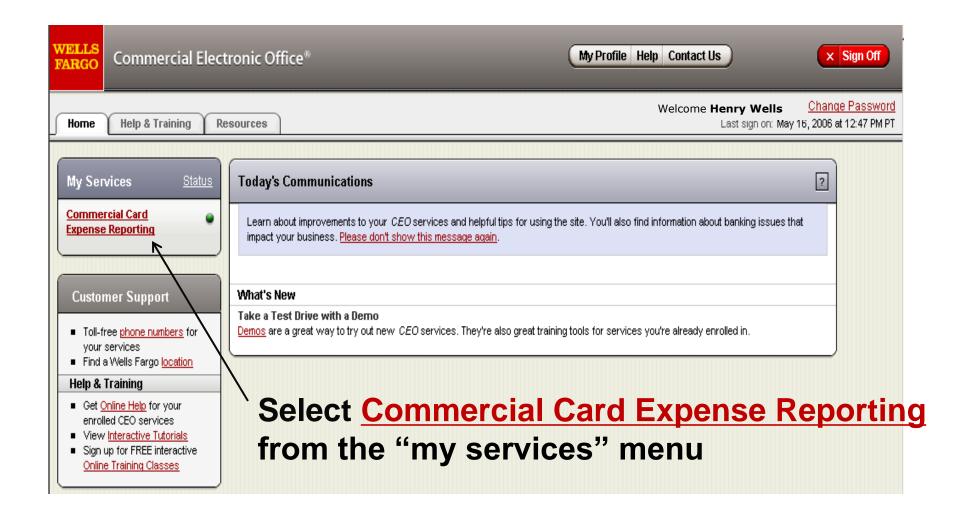
Request copy of Term of Use

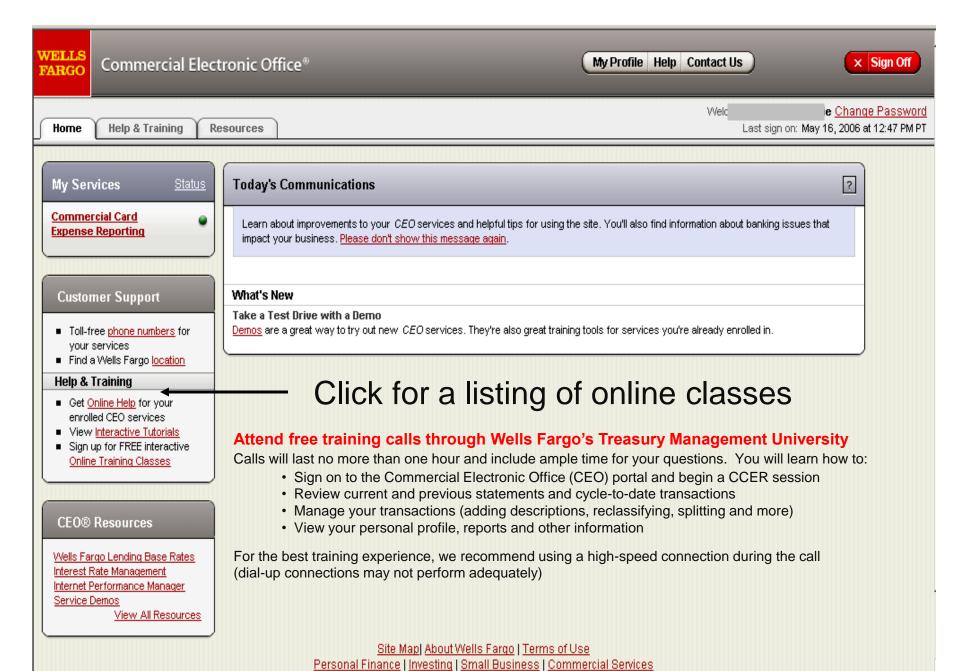
	ts to update the following information. It will help us provide yo pport, essential service status updates and an added level of		
Required Field			
First Name: [*]			
Middle Initial:			
Last Name: [*]			
Title:*	Other		
Functional Area:*	Treasury Management		
Email: [*]			
Your Phone Number:* Choose either United Sta	tes OR International, and enter your phone number.		
Onited States	Area Code Telephone Extension		
C International	Area Code Telephone Extension		
	Country Code City Code Telephone Extension		
Your Fax Number: Choose either United Sta	Country Code City Code Telephone Extension tes OR International, and enter your fax number.		
Onited States	Area Code Fax Number		

Edit Profile:

Wells Fargo can offer additional personalized support

CEO Home Page







Commercial Card Expense Reporting

(CCER)

Two Division – Funding Source

General Fund

Contract Fund

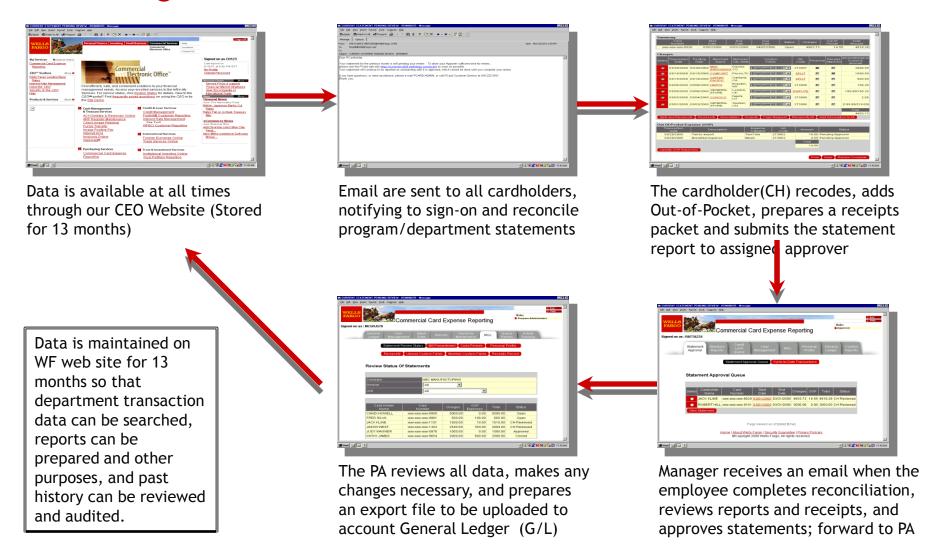
Expenditure accounts (validation tables) will not allow cross distributions, exception sole divisions.

Funding source requirements must remain segregated.

Accessed via Wells Fargo's secure Commercial Electronic Office™ (CEO) portal

The WellsOne Commercial Card

Purchasing Card Data Flow



Commercial Card Expense Reporting (CCER)

What is it?

■ CCER is an internet reporting solution that allows on-line access to your card transactions at any time, from any location. It is accessed via Wells Fargo's secure Commercial Electronic OfficeTM (CEO) portal.

Cardholders/Reconcilers Can:

- Input a business description for all transactions posted monthly
- Review/Reclassify (allocations) transactions
 - Department accounts number/object codes(sub-accounts)
- Split transactions (multiple allocations)
- Add OOP (Out-Of-Pocket Expenses)-Reimbursements
- View Level II transactions(item descriptions & taxes)

Approvers Can:

- Review/Approve cardholder monthly statements
- Approve cardholders "OOP" reimbursements
- Generate/View statement summary reports

Reconciliation cycle: Close out Period

- Cardholder/Reconciler review period
 - An email will be sent out to cardholders/reconcilers when statements are ready for review. Emails will be sent even if the cardholder doesn't have any transactions.
 - If the cardholder has not reviewed the statement after #
 calendar(s) days, a reminder email will be sent out. Cardholders
 will have an additional # calendar(s) days to complete the review.
 - All statements must be reviewed during # calendar(s) day period each month. If you are on vacation or do not have access to a computer, contact your program administrator. Reconciler is recommended to assist during reconciliation periods.

Cardholder statement review period:

4 calendar day window each month, this window will vary if the statement end date falls on a weekend. (Saturday/Sunday) will be notified through a broadcast and will appear in Cycle-To-Date

Cardholder/Reconciler Experience

E-Mail notification: email address priority

Cardholder statement ready for review

Statement review for 09/30/2010

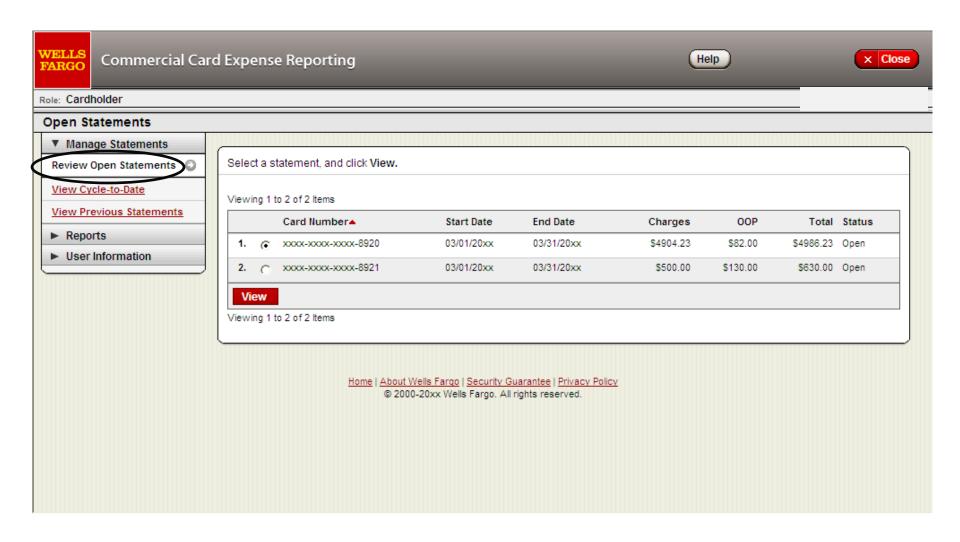
Dear Cardholder:

Your most recent statement is ready for review by accessing the Wells Fargo Commercial Card Expense Reporting system for the following card(s):

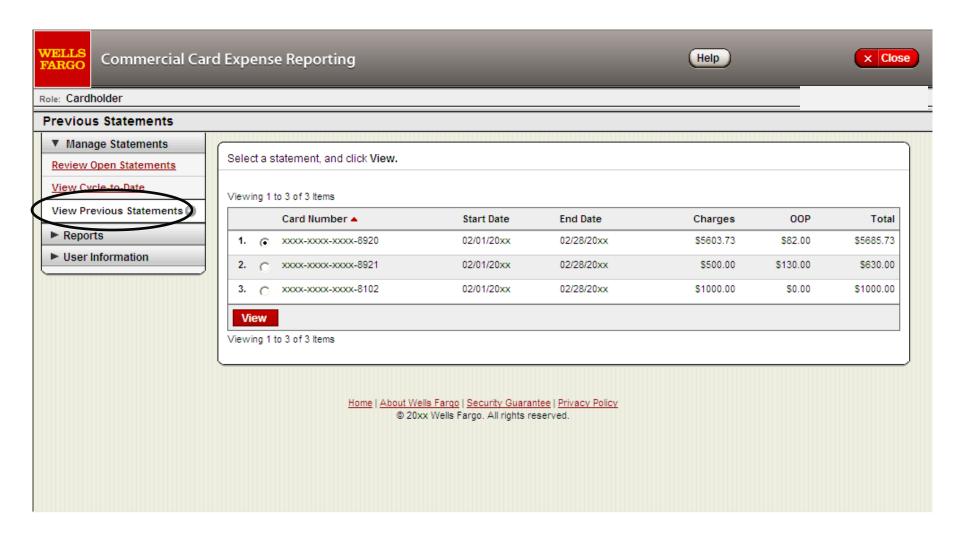
xxxx-xxxx-xxxx-1234

Please complete your review in a timely manner and forward your receipts as appropriate.

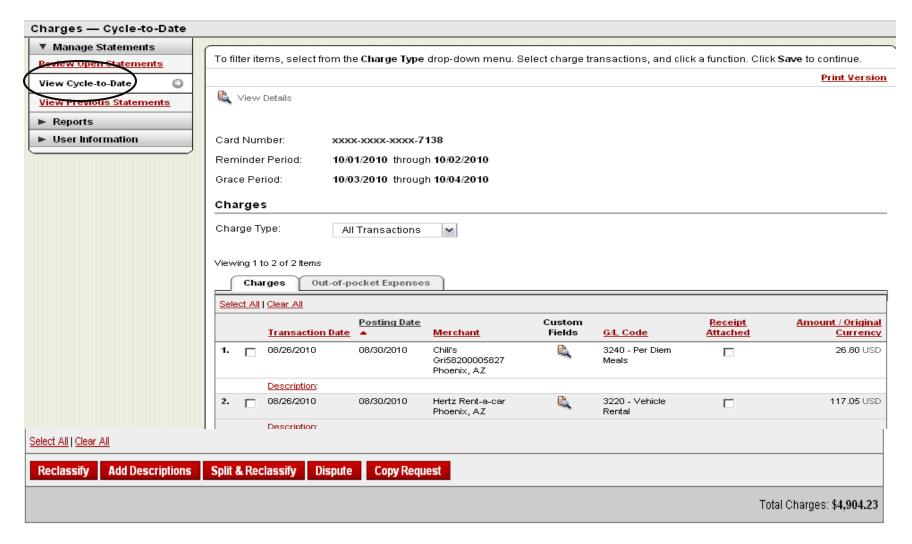
(This is an automated email. Please do not reply to this message.)



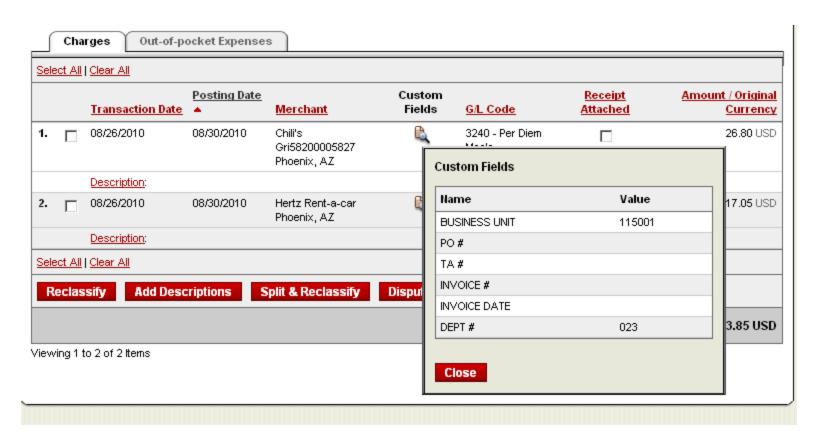
Review open statements (default)



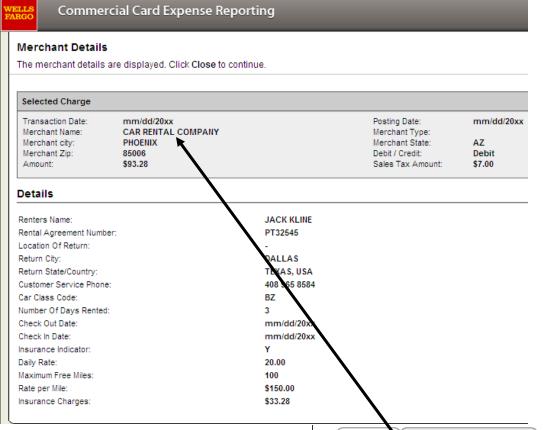
- View previous statements; statement hard copies before submittals
- 13 months of history



- View cycle-to-date transactions- In Current Cycle Period.
- Appear on your statement as they are posted through the Visa® system



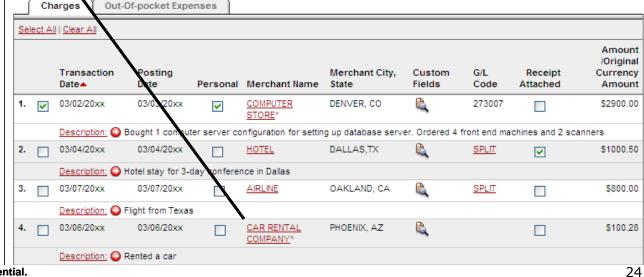
- Each PCard transaction on the card will produce a G/L entry
- Default values are assigned to custom fields, Account numbers, depart #
- Default values mapped to the general ledger (G/L) code (object/sub-account) based on merchant type

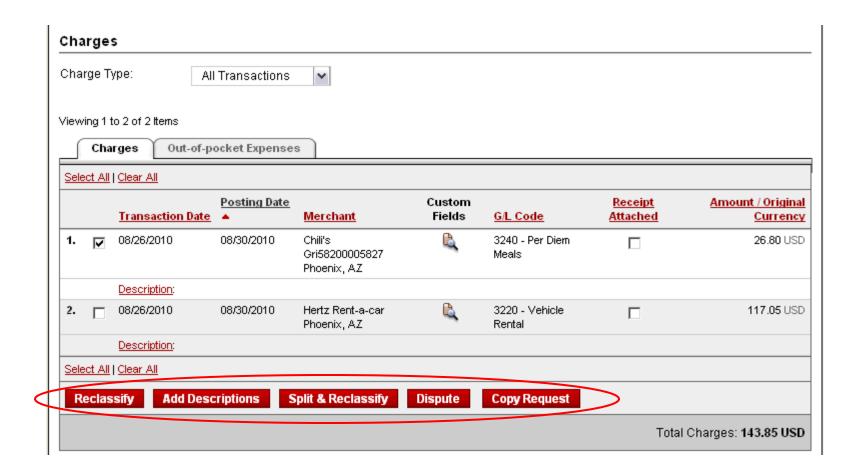


If a vendor transmits additional details with the transaction, the merchant name is **RED** and underlined

Not Original Receipt

Select the merchant name to access the detail screen

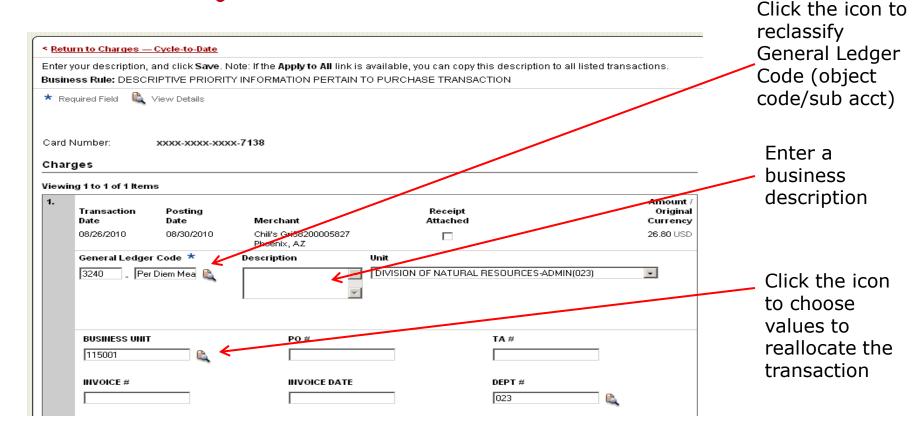




Available functionality RED Radio button includes:

- Reclassify reallocate an entire transaction
- Add Descriptions provide transaction details
- Split and Reclassify divide a transaction multiple ways
- Dispute dispute a transaction

Reclassify screen

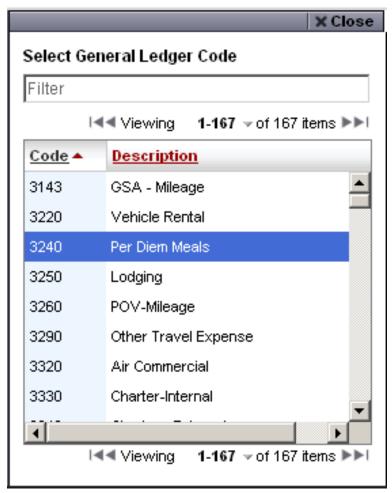


- Enter a business description, review/reclassify custom fields and the GL code
- Avoid special characters < > %;()&+\#?{}I^~~[] " '

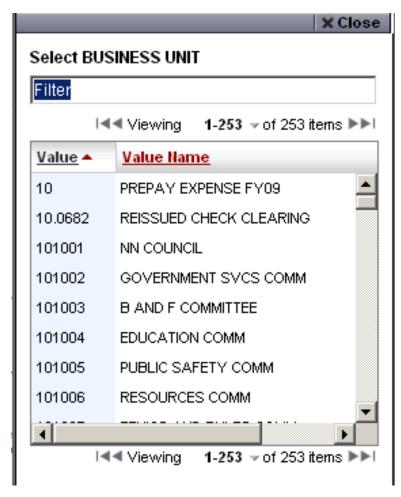
Please note the system will timeout without notice after 15 minutes of inactivity. You will receive a 10 minute warning on all "Action" screens. Click OK to reset the timer

Reclassify screen-drop list

G/L code

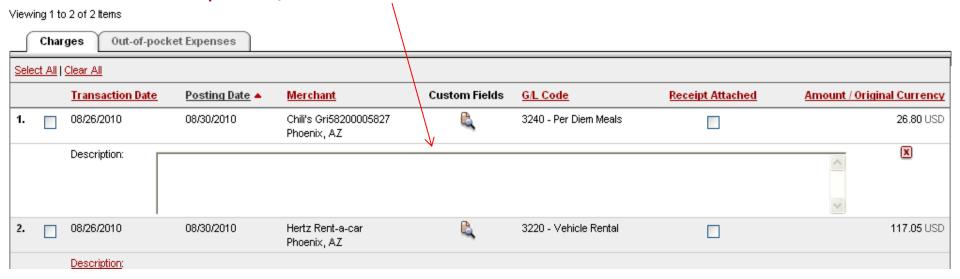


Account number



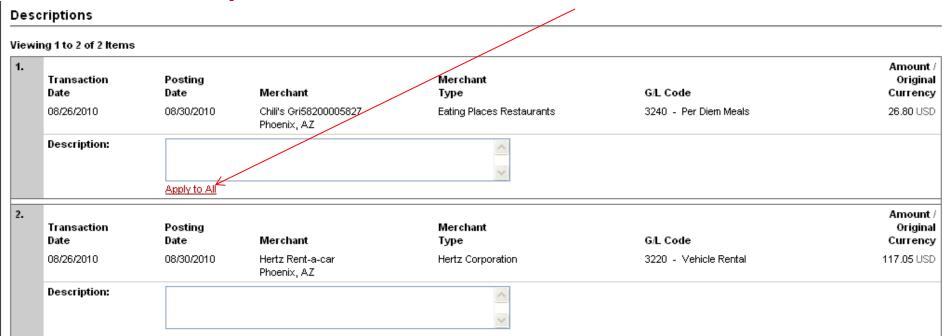
Add description - From Statement Screen





Add description screen

New feature-apply all

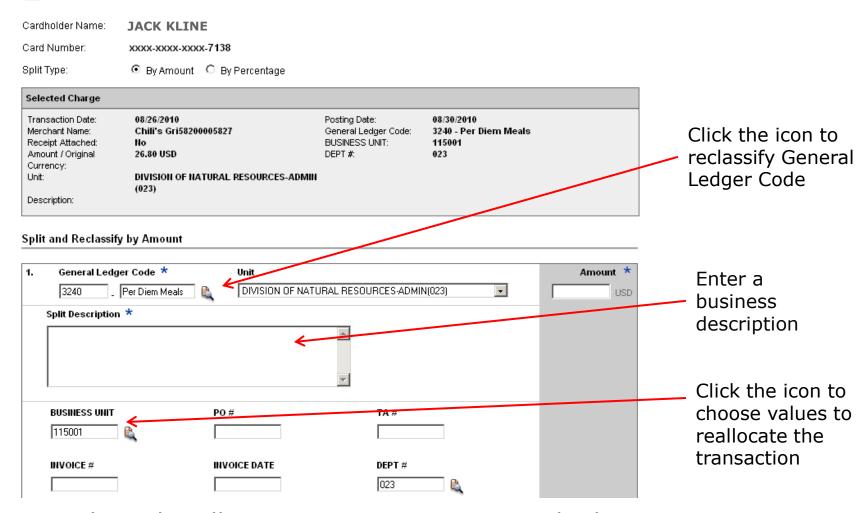


- Add a transaction description (Be Specific) 200 character limit
- Provide a business purpose for travel/purchasing related expenses
- Adhere to NN Polices: Travel and Procurement
- Adhere to company policy
- Avoid special characters < > %; () & + \ # ? { } I ^ ~ [] " '

Please note the system will timeout without notice after 15 minutes of inactivity. You will receive a 10 minute warning on all "action" screens. Click OK to reset the timer

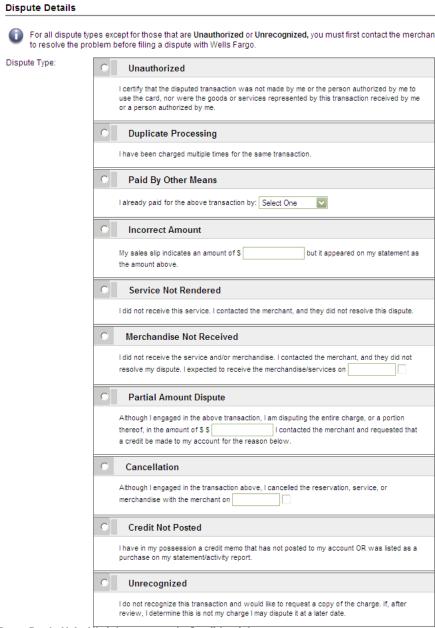


Split and reclassify screen



- Divide and reallocate a transaction into multiple entries
- Split by amount or by percentage
- Select add to create a new row and begin the split process

Dispute transaction screen

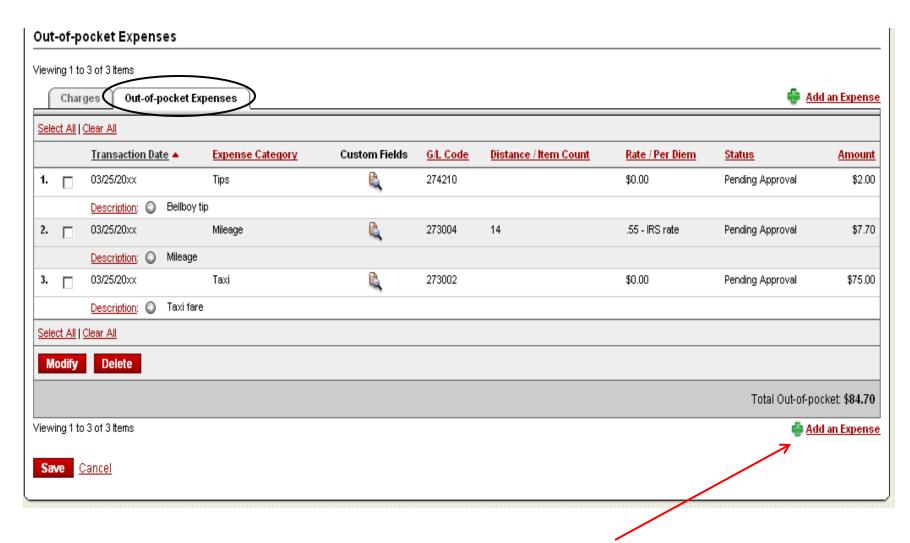


- Please try to contact the vendor <u>FIRST</u> to get a refund or correction
- If unresolved after working directly with the vendor, complete the online form
- Notify program administrator of dispute
- You have <u>60 days</u> from the post date to dispute a transaction

OOP Reimbursement

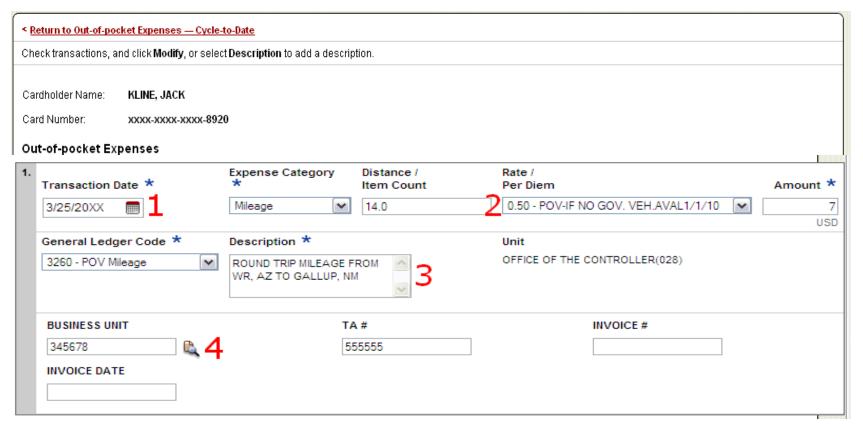
- CCER has the ability to reimburse miscellaneous, out of pocket
 (OOP) expenses as part of the statement reconciliation process.
 - Tips (baggage) , tolls, mileage, parking
 - Any small dollar expense that cannot be processed by pcard
- In addition, these OOP expenses can be sent directly to the cardholder's designated account (checking or savings) via ACH.
 If not provided, a manual check process will be made, after download is completed.
- APPROVER must <u>approve</u> before the close out of Approver period.
 - Will cycle for another month

Out-of-Pocket Expenses (OOP)



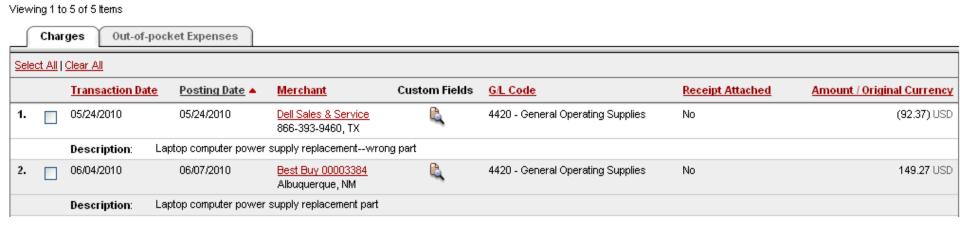
Click "Add an Expense" to add items

Out-of-Pocket (OOP) Screen



- Enter transaction date, description and select correct expense category (premap object code) and enter \$ amount
- 2. If for mileage, Enter round trip mileage and select mileage rate; cannot exceed \$500 line entry(split rate beyond \$500 line entry)
- 3. Add description
- 4. Modify the custom field(s) and Business unit if necessary

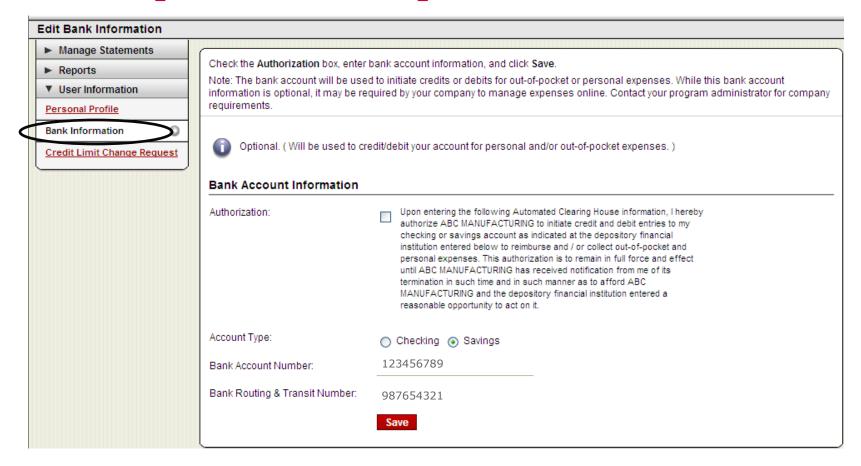
Out-of-Pocket (OOP) -Example of completed screen



Example of OOP detail screen

1.					Amount /
	Transaction Date	Posting Date	Merchant	Receipt Attached	Original Currency
	05/24/2010	05/24/2010	<u>Dell Sales & Service</u> 866-393-9460, TX	No	(92.37) USD
	General Ledger Co	ode	Description	Unit	
	4420 - General Ope	rating Supplies	Laptop computer power supply replacementwrong part	DIVISION OF NATURAL RESOURCES-ADMIN(023	3)
	BUSINESS UNIT		PO #	TA #	
	115001				l
	INVOICE #		INVOICE DATE	DEPT #	
				023	

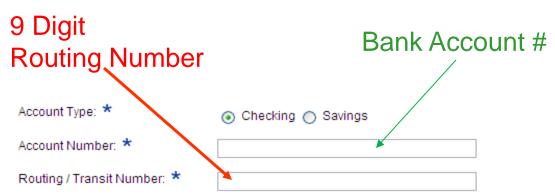
Direct Deposit of OOP Expenses



- Select Bank Information from the left navigation menu and enter your personal bank account information
- Only Cardholders have access to the Bank Information screen

How to locate Bank Account information on from your personal check

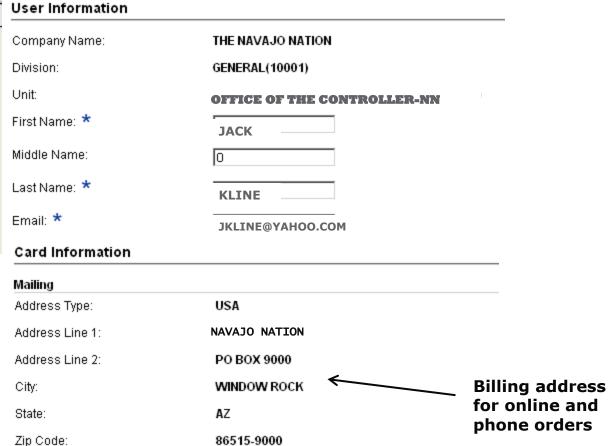




Do not need to void or submit check information

Personal profile





Personal profile continued

Card Information	
Mailing	
Address Type:	US Domestic
Address Line 1:	155 5TH ST
Address Line 2:	
City:	SAN FRANCISCO
State:	CA
ZIP Code:	941032919
Embossing	
Name Line1:	Jack Kline
Name Line2:	ABC Manufacturing
Location Code	
Company #	140
Dept.#	24
Location Code	2015
Project ID	09
Account Parameters	
Templates	
Selected Template:	CH level Template
Limits	
Daily Number of Transactions:	10
Monthly Number of Transactions:	100
Daily Dollar Limit:	\$500
Monthly Credit Limit:	\$5,000.00
Single Purchase Limit:	\$500.00
Available Credit as of 01/31/20xx:	\$200.00
Declining Balance:	Yes
Number of Months Active:	10
MCC Strategy	\
Select Strategy:	Inclusion
Selected Groups:	Travel, Lodging
Save	

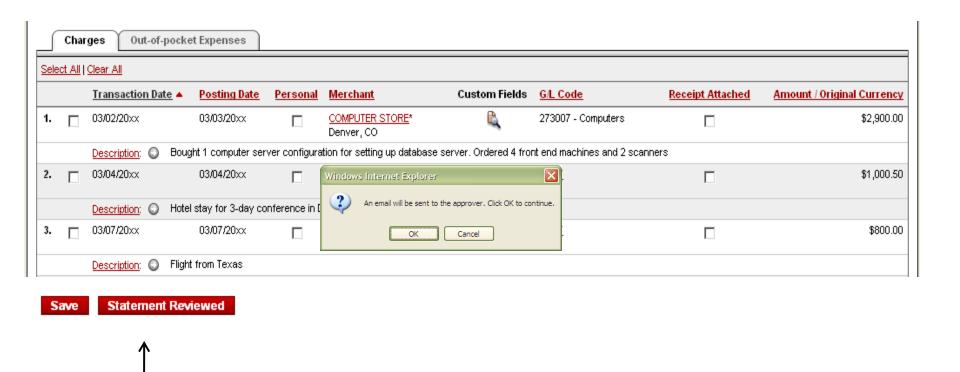
Cardholders can also contact the Business Purchasing Service Center 24/7 at 1-800-932-0036 to obtain available credit. Must provide Unique ID/secret question(s) to obtain any information

retrieve current available credit

Click to

Available credit field is the remaining balance of the cardholder's existing credit limit

Complete your review



- Select statement reviewed/completed and a message box appears indicating that an email will be sent to your approver
- Print a statement copy and attach required receipts-Sign statement packet
- Forward Statement packet signed and date/receipts to your Approver

Cardholder Responsibility

- Collect receipts to verify purchases for auditing
- Watch for unauthorized transactions on your statement and report/dispute them immediately
- Dispute any incorrect charges with the vendor directly before filing an online or paper dispute form
- Complete your reconciliation by the due date each month
- Keep the card (and card number) confidential

Cardholder Responsibility

- Turn in monthly statement packets, include receipts and supporting expense documents, Signed
- Verify OOP stature, reminder's to Approver's
- Update and maintain the OOP bank information, change of accounts. Approvers and PA not responsible.
- •Check card parameter on line, before travel/purchase to request increases-Approvers concurrence, Specific details of duration, amount.
- •Call Wells Fargo Business Process Customer Service Center 1-800-932-0036 24/7 after Navajo Nation Business Hours. Navigation/access not internal NN policy and procedures related questions.

Contact Information

- Wells Fargo 1-800-932-0036
 - Call immediately if your card is lost, stolen or suspected missing
 - For immediate decline information
 - To access the automated voice response system for the following information:
 - Current balance
 - Available credit
- Contact a Program Administrator if:
 - You have questions about your card
 - Need to increase your credit limit, memorandum with Concurrence- Department Approval Authority
 - Dollar amount of increase, Business Unit, Duration: (temporary or permanent) and Last 4 digits of your card
 - External funds require approval from your program accountant at Contract Accounting prior to increase.
 - Change Employment status-require PAF
 - Order new cards for employees, approved application submittal

Approver experience

Approver Reporting Options

- Standard Reports include:
 - Account Spending Analysis
 - Merchant Transaction Summary
 - Statement Summary
 - Top 10 Carrier Summary
 - Top 10 Vehicle Chain Summary
 - Top 25 Lodging Chain Summary
 - Transaction Detail Report
- Customized Reports
 - Create custom templates
 - Print, view or download transaction detail for unit
 - CCER has 70+ standard fields and up to 5 custom fields

Reconciliation cycle

- Approval Period/deadline
 - An email will be sent to the approver once the cardholder has finished reviewing the statement indicating to the approver that the statement is now ready to be reviewed/approved.
 - Approvers must have all statements approved by # calendar(s)
 days after the end of the cardholder period.
 - If an approver fails to approve out-of-pocket expenses before the approver deadline, the expenses will not be paid out and will reappear on the cardholder statements next month.
 - If Approver is on vacation or do not have access to a computer, contact your Program Administrator, designate a secondary approver can be assigned to your cardholders profiles.

Approver deadline:

Approvers have designated $\underline{\#}$ calendar day window after the cardholder review period is over. The deadline will be displayed on summary bar during close out for Department/Program final approval period.

E-Mail notification

Approver mail (after grace period end date)

Cardholder statement review overdue for 09/30/2010

Dear Approver:

The following cardholder(s) have not reviewed their most recent statement:

Lastname, Firstname xxxx-xxxx-xxxx-1234

Notifications have been sent to each cardholder but they have still failed to review their statement. If you choose, you may review the statement on the cardholder's behalf by accessing the Wells Fargo Commercial Card Expense Reporting system.

This is an automated email. Please do not reply to this message.

E-Mail notification

Cardholder review of statement is complete

Cardholder statement review complete

Dear Approver:

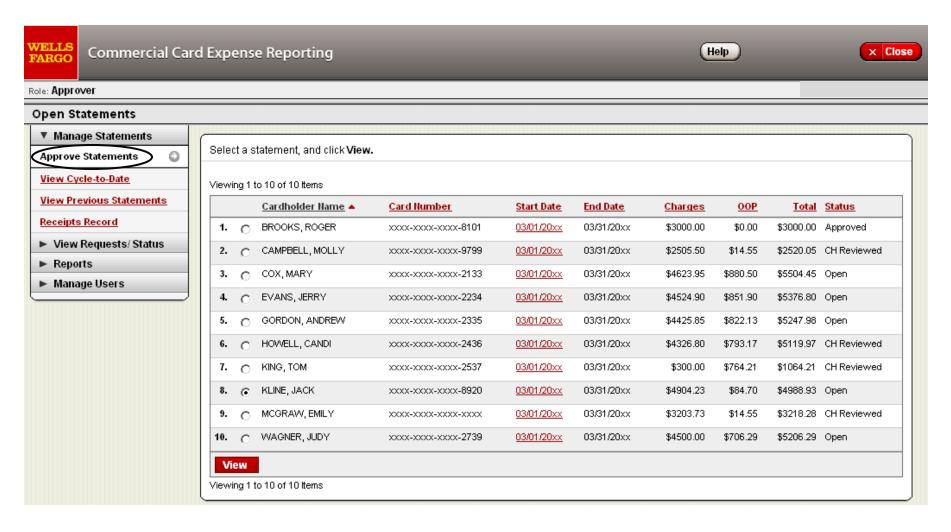
The most recent statement has been reviewed for the following cardholder:

Lastname, Firstname

xxxx-xxxx-xxxx-1234

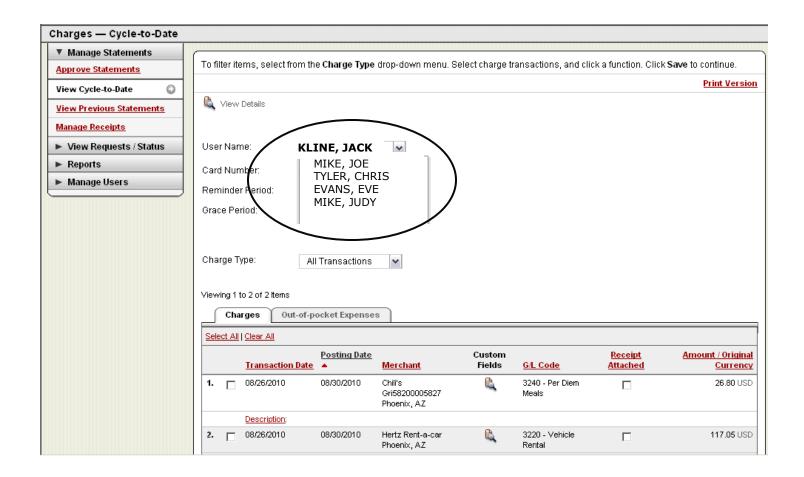
The statement(s) are ready for your review by accessing the Wells Fargo Commercial Card Expense Reporting system

Please complete your review in a timely manner. This is an automated email. Please do not reply to this message.



Manage Statements

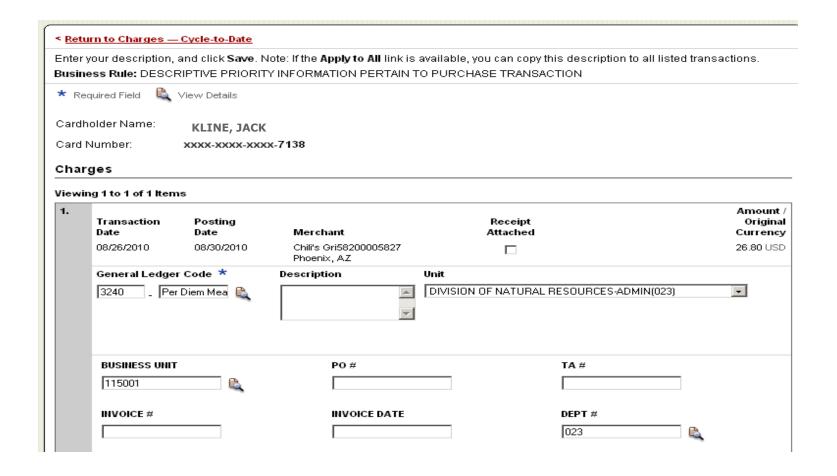
- Statement approval queue (when the cycle is ready for review)
- Notify Program Administrator if a secondary approver is needed with memorandum; needs to be familiar with close out process.



Manage Statements

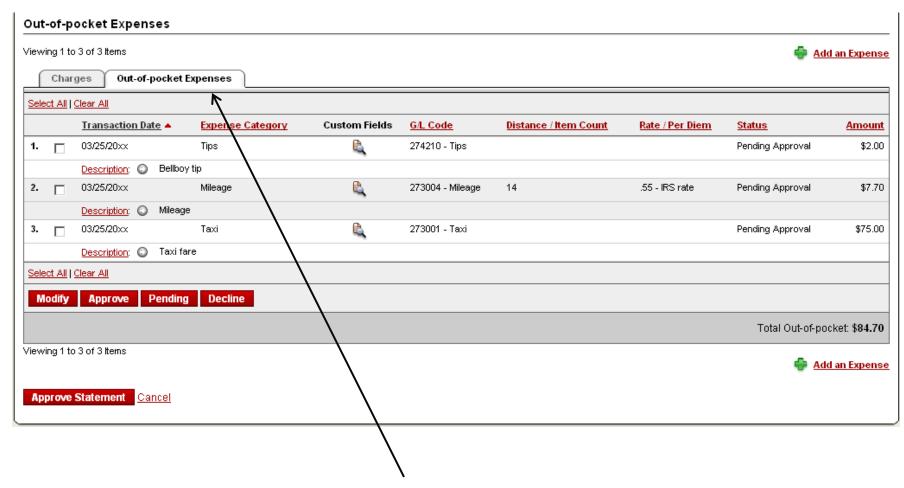
- Cycle-to-date transactions
- Approvers can view activity for any cardholder that rolls up to them for approval

View Reclassifications



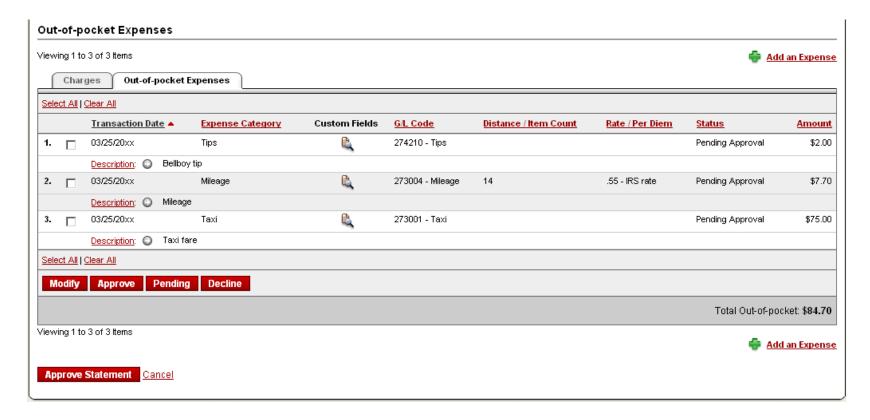
- View transaction details by cardholder
- Make changes if necessary; dept expenditures to FMIS system budgets

Approve OOP Expenses



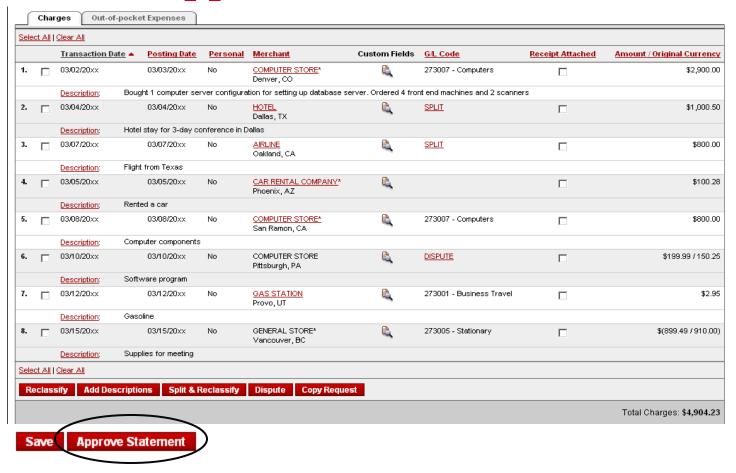
Click to view and approve OOP Expenses

Approve OOP Expenses



- Approve the OOP expenses separately from the transactions to ensure cardholders get reimbursed
- If an approver fails to approve out-of-pocket expenses before the approver deadline, the expenses will not be paid out and will re-appear on the cardholder statement next month

Statement approval



- Review transaction detail, descriptions, receipts, and make sure all are in compliance with company policy for card charges and OOP reimbursements
- Approve the card expenses by clicking "approve statement"

ContactProgram Administrators



Purchase Card Section

Frasier Begay, AMS

Rhiannon Francis, AMS

Marcie Allison-Destea, AA

Lorenda Sam, Accountant

Elsie Julian, Sr. Accountant

Office of the Controller

PO Box 3150

Window Rock, AZ 86515

928-871-6042 phone

928-871-6026 fax

Purchasing

Janice Haskie, Buyer 928-871-6316 Lorita Etsitty, Accounting Manager

Thank you!