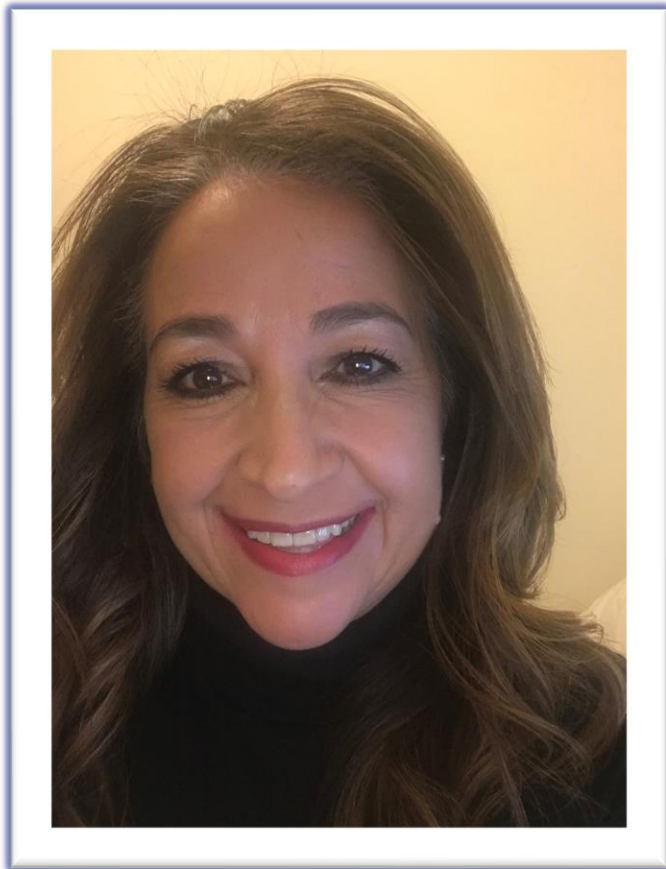




Collaborating with Native American Communities

June 21, 2023
United
Healthcare

Introductions – UHC Community and State



Linda Atencio, REBC®

NM Community Partner Liaison
NM Membership Advocacy and Growth



Our Goals for Collaboration

Introduce UHC and provide formal request to Delegates for Chapter visits

Discuss and answer Delegate questions

Schedule listening sessions with Chapter Leaders on community needs

Present findings to delegates

Discuss and establish a formal process for reimbursement of services not covered today

United Healthcare – New Mexico

254,000 Commercial Members
(employer group)

52,000 Medicare Advantage
members

Applied for Individual Coverage
effective January 2024

Statewide Network of Providers

UHC intends to submit response
to NM Medicaid RFP in 2023

Partnering with Statewide Community Partners

Roadrunner Food Bank

Navajo Breast-Feeding Coalition

National Latino Behavioral Health Association

Meals on Wheels

NM Supporting Housing Collaborative

Perinatal Collaborative

Dine Doula Association



Chapter Meetings

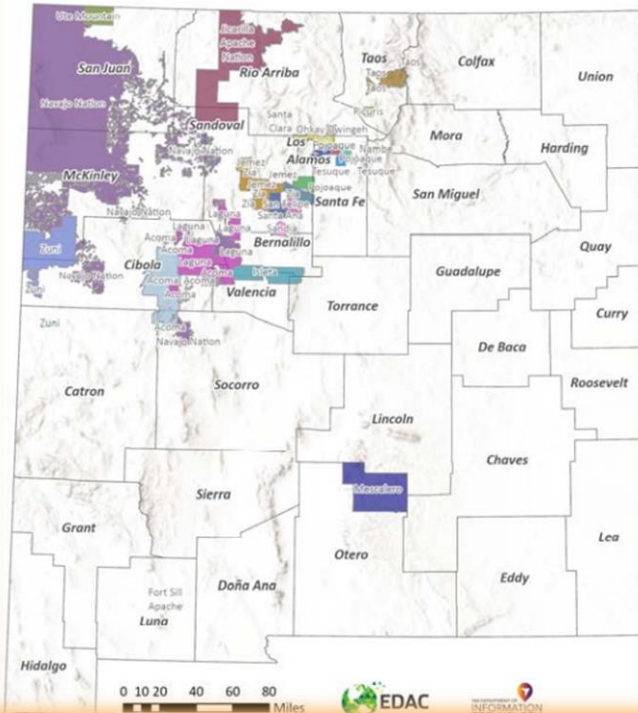
➤ **Discussion with Chapter leaders on community needs, including Social Determinant affecting members of chapter**

Listening sessions with Chapter leaders

- We want to know:
 - Population - who is in the community
 - Resources or lack of:
 - Transportation
 - Access to care
 - Proximity of accessing care
 - How do you coordinate w/MCO now
 - How would you like to coordinate in future
 - Care Coordination/Case Management
 - CHR/CHW role and responsibility
 - Clinical or non-clinical
 - Member Education about benefits
 - Services being provided without compensation

Post Chapter meeting

Tribal Areas Within New Mexico, 2021



- Present findings to Delegates and propose coverage for social determinants of health impacting Chapters
- Establish a formal process for reimbursement of services not previously covered